

Coronavirus (COVID-19) Updates from Tokyu Hotels

We extend our deepest sympathies to all those affected by the novel coronavirus (COVID-19). Under the guidance of the Ministry of Health, Labor and Welfare for the prevention of transmission and infection of the novel coronavirus and due to the declaration of state of emergency, we regret to inform you that some of our hotels will be temporary closed. Guests with confirmed reservations for these hotels will be contacted to arrange for changes.

Impacted Hotels and Dates are as follows:

Area	Hotels Temporarily Closing	Period of Temporary Closure	Estimated Re-Opening Date
Kanto Region	Shibuya Excel Hotel Tokyu	April 12, 2020 - May 31, 2020	June 1, 2020
	Shibuya Stream Excel Hotel Tokyu	April 5, 2020 - May 31, 2020	June 1, 2020
	Shibuya Tokyu REI Hotel	April 23, 2020 - May 31, 2020	June 1, 2020
	Tokyo Toranomon Tokyu REI Hotel	April 12, 2020 - July 14, 2020	July 15, 2020
	Akasaka Excel Hotel Tokyu	May 12, 2020 - May 31, 2020	June 1, 2020
	Omori Tokyu REI Hotel	April 12, 2020 - May 31, 2020	June 1, 2020
	Futakotamagawa Excel Hotel Tokyu	April 12, 2020 - May 31, 2020	June 1, 2020
	Kichijoji Tokyu REI Hotel	April 12, 2020 - May 31, 2020	June 1, 2020
	Tokyo Bay Tokyu Hotel	April 6, 2020 - July 31, 2020	August 1, 2020
	The Yokohama Bay Hotel Tokyu	April 27, 2020 - May 31, 2020	June 1, 2020
Hokkaido and Tohoku Region	Sapporo Excel Hotel Tokyu	April 12, 2020 - May 31, 2020	June 1, 2020
	Sapporo Tokyu REI Hotel	May 3, 2020 - May 31, 2020	June 1, 2020
	Urabandai Grandeco Tokyu Hotel	April 29, 2020 - May 31, 2020	June 1, 2020

Area	Temporary Closing Hotels	Period of Temporary Closure	Estimated Reopening Date
Tokai and Chubu Region	Nagoya Tokyu Hotel	May 3, 2020 - May 31, 2020	June 1, 2020
	Nagoya Sakae Tokyu REI Hotel	April 12, 2020 - May 31, 2020	June 1, 2020
	Kanazawa Tokyu Hotel	April 20, 2020 - May 31, 2020	June 1, 2020
	Hakuba Tokyu Hotel	April 20, 2020 - May 31, 2020	June 1, 2020
	Tateshina Tokyu Hotel	April 24, 2020 - May 31, 2020	June 1, 2020
	Izu-Imaihama Tokyu Hotel	April 22, 2020 - May 31, 2020	June 1, 2020
	Shimoda Tokyu Hotel	April 22, 2020 - May 31, 2020	June 1, 2020
Kinki Region	Kyoto Tokyu Hotel	April 20, 2020 - May 31, 2020	June 1, 2020
	Osaka Excel Hotel Tokyu	April 11, 2020 - May 31, 2020	June 1, 2020
	Osaka Tokyu REI Hotel	April 11, 2020 - May 31, 2020	June 1, 2020
	The Park Front Hotel at Universal Studios Japan	April 2, 2020 - May 31, 2020	June 1, 2020
	Viale Osaka	April 11, 2020 - May 31, 2020	June 1, 2020
	Kobe Sannomiya Tokyu REI Hotel	April 25, 2020 - May 31, 2020	June 1, 2020
	Kobe Motomachi Tokyu REI Hotel	April 11, 2020 - May 31, 2020	June 1, 2020
Chugoku and Shikoku Region	Matsue Excel Hotel Tokyu	April 20, 2020 - May 31, 2020	June 1, 2020
	Takamatsu Tokyu REI Hotel	April 25, 2020 - May 31, 2020	June 1, 2020
	Matsuyama Tokyu REI Hotel	April 25, 2020 - May 31, 2020	June 1, 2020
Kyushu and Okinawa Region	Hakata Tokyu REI Hotel	April 12, 2020 - May 31, 2020	June 1, 2020
	Kagoshima Tokyu REI Hotel	April 25, 2020 - May 31, 2020	June 1, 2020
	Miyakojima Tokyu Hotel & Resorts	April 25, 2020 - May 31, 2020	June 1, 2020

* The reopening dates are subject to change.

* Any further updates will be announced as they become available. The grand opening date of Yokohama Tokyu REI Hotel is June 5.

We will continue to follow the guidelines set forth by our health and public officials to protect the health and wellbeing of our guests and employees.

We deeply appreciate your kind understanding and cooperation and apologize for the inconvenience this may cause.